L'ORÉAL

PARTNER SHOP

USER GUIDE

How to order pre-sales product?

How to order pre-sales product?

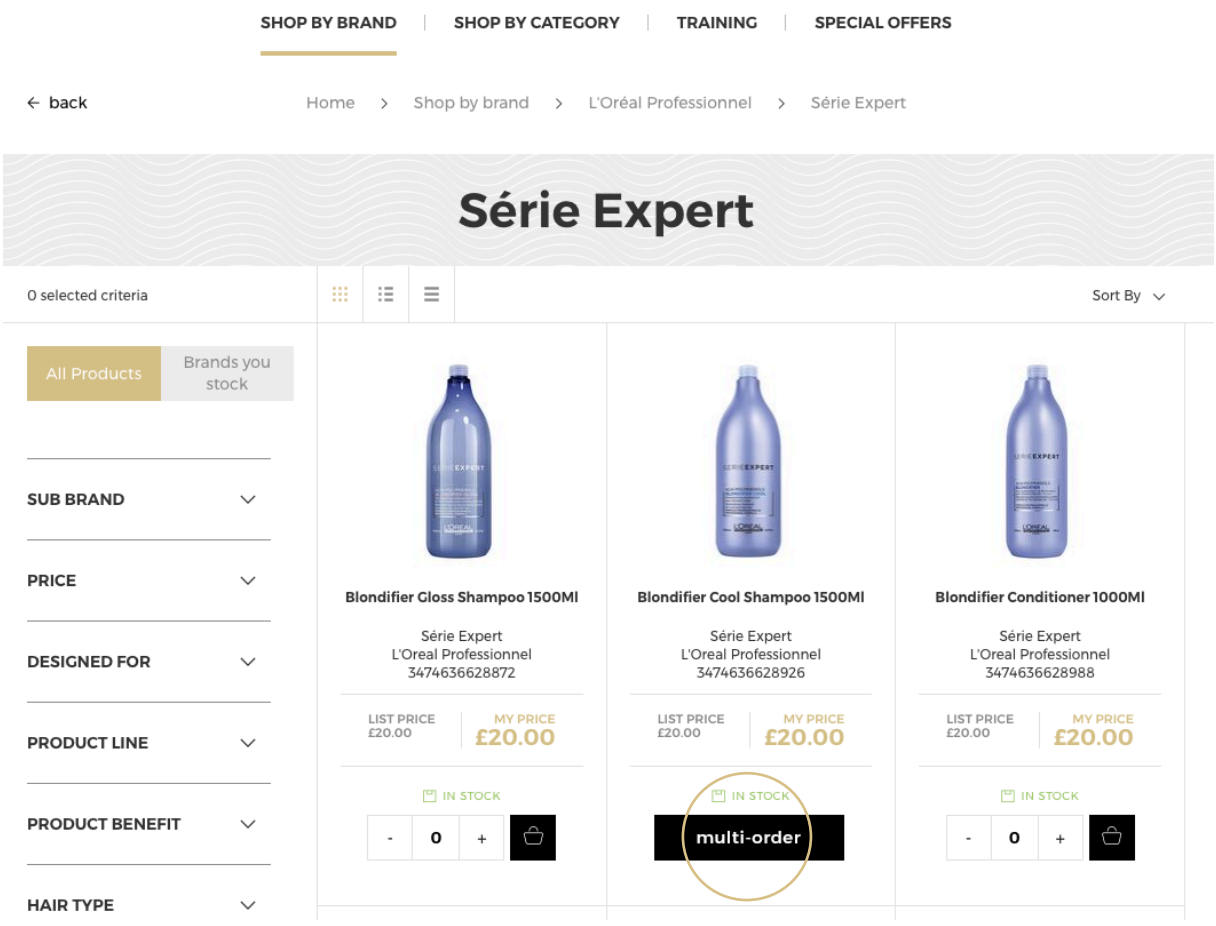
There are two ways to order pre-sales products.

The 2 ways are to order pre-sales products and get it now or order pre-sales product and get it later to benefit from a reduction.

01 — YOU WANT ORDER A PRE-SALES PRODUCT AND GET IT NOW

Search for the product you wish to purchase using one of the methods outlined in the 'Storefront Navigation' user guide following this link.

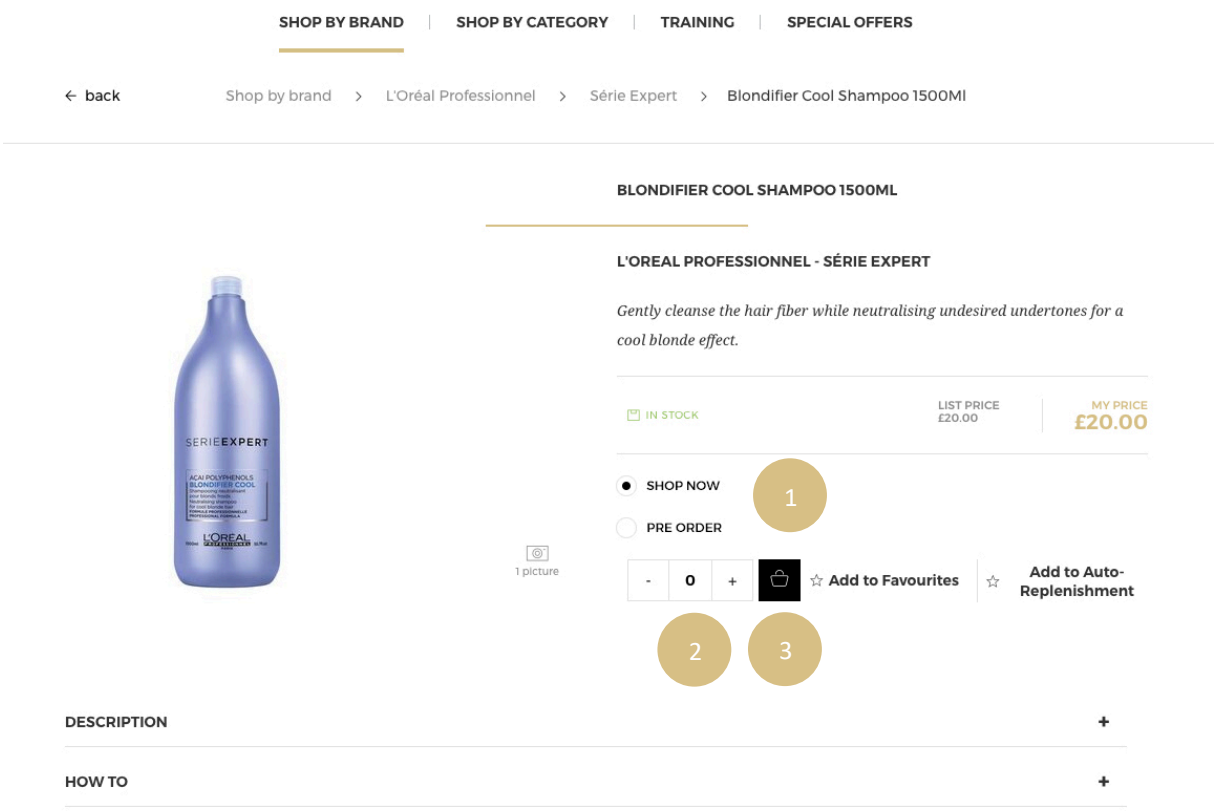
The product you wish to purchase is a pre-sales product and you want to get it now. If the product is a pre-sales product, the CTA will be different:



Click on the product you wish to purchase, and you will be redirected to its product page.

On the product page, click on ‘SHOP NOW’ (1) if you want to get the Pre-sales products right now, select the quantity you require by either typing in the number or using the ‘+’ or ‘-’ buttons (2). Once you have adjusted the quantity you want, click on the ‘basket icon‘ to add the products to your basket (3).

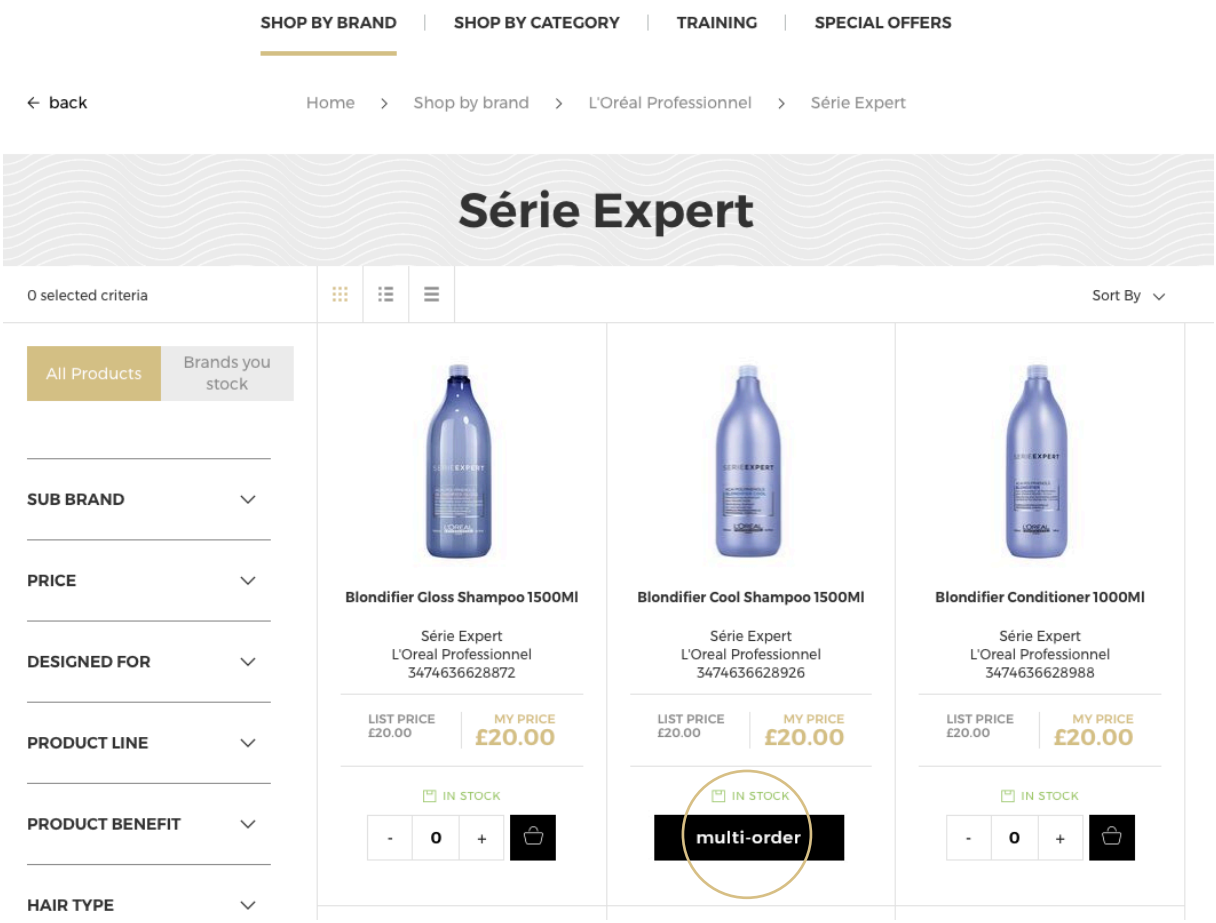
Then process to checkout using the method outlined in the ‘How to checkout?’ user guide following the link.



02 — YOU WANT TO ORDER A PRE-SALES PRODUCT AND GET IT LATER TO BENEFIT FROM A REDUCTION

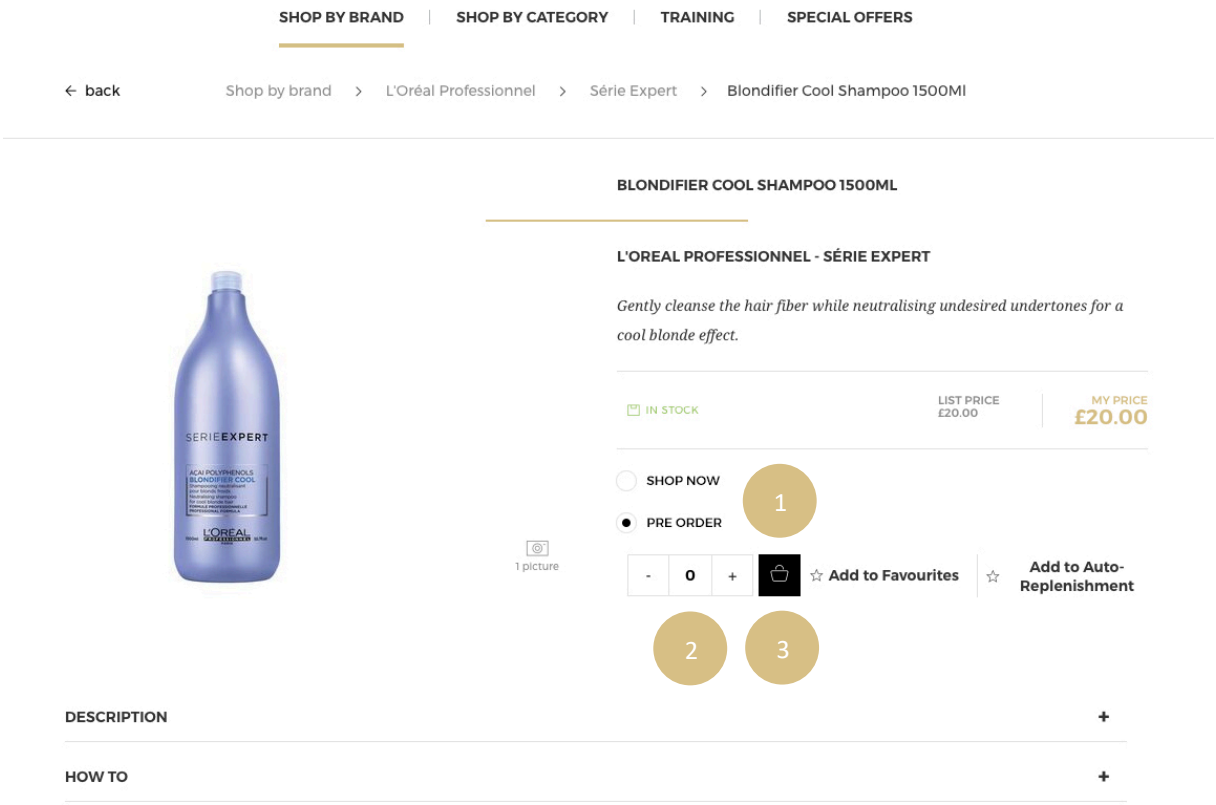
Search for the product you wish to purchase using one of the methods outlined in the ‘Storefront Navigation’ user guide following this link.

The product you wish to purchase is a pre-sales product and you want to get it now. If the product is a pre-sales product, the CTA will be different:



Click on the product you wish to purchase, and you will be redirected to its product page.

On the product page, click on ‘PRE ORDER’ (1) if you want to get the Pre-sales products right now, select the quantity you require by either typing in the number or using the ‘+’ or ‘-’ buttons (2). Once you have adjusted the quantity you want, click on the ‘basket icon’ to add the products to your basket (3).



Then process to checkout using the method outlined in the ‘How to checkout?’ user guide following the link.
On the Basket Page, you will find different delivery dates because of the pre-sales product. Its starting date will be later than all other products present in your basket.

If you have any questions about this user guide, do not hesitate to contact us by phone, by email or your personal contact following ***this link.***