

How can I access training tips?

There are two ways to access training tips.

01 — ACCESS FROM THE NAVIGATION MENU

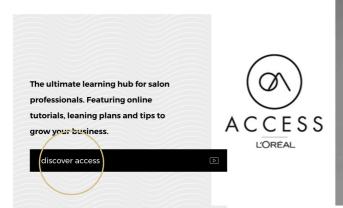
On any page, click on 'Training' in the navigation menu, you will be redirected on your elearning platform 'Access'. On this platform, you will find tutorials, leaning plans and tips to grow your business



02 — ACCESS TRAINING FROM THE HOMEPAGE

Scroll down the home page until you see the 'Discover Access' banner. Click on the 'discover access' button to be redirected to your e-learning platform 'Access'.

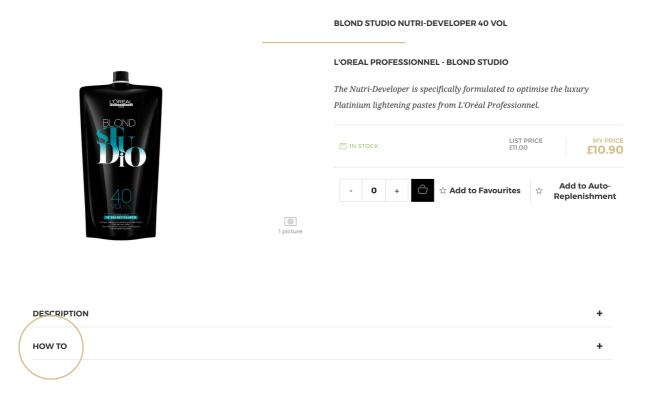
Discover Access





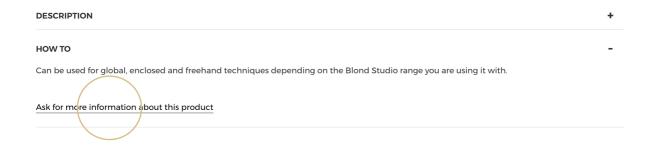
How can I access professional tips about products?

You can access professional tips about products on each product page
Search for the product you wish to find professional tips for by using one of the methods outlined in the 'Product' user guide. The guide can be found by following this link.
Once you have landed on the product page you can view professional tips by clicking on the 'HOW TO' section.



If you need more information or if you have specific questions, feel free to contact the Customer Care team by clicking on the link 'Ask for more information about this product'. This will redirect you to the contact form page.

You can look at the 'Contact' user guide to know more about how to contact L'Oréal following this link



If you have any questions about this user guide, do not hesitate to contact us by phone, by email or your personal contact following this link.